

**Michigan Association of Student Financial Services Administrators  
Conference Agenda  
May 19-21 2019**

<b><u>SUNDAY, MAY 19</u></b>			
1:00 - 2:00	Registration and Vendor Set-Up		
2:00 - 3:00	What Does Your School Look Like To A Hacker And What Can You Do About It? - David Howard, Networks Group		
3:00 - 4:00	Campus Preparedness - Officer Shawn Rowley, Baker College Campus Safety Office		
4:00 - 5:00	What Do You Lose Sleep Over? Open discussion of challenges and current issues moderated by Liz Mosbey, Lake Michigan College		
5:30 - 7:30	Meet & Greet in "The Gallery" at The Henry (Cash bar and light hors d'oeuvres)		
<b><u>MONDAY, MAY 20</u></b>			
7:45 - 8:45	Breakfast and Registration		
8:45 - 9:00	President's Welcome - Liz Mosbey, Lake Michigan College		
9:00 - 10:00	Keynote Session - Taming the Email Beast - Randy Dean		
10:00 - 10:30	Vendor Break		
10:30 - 11:25	Mental Illness - Central Michigan University Care Team		
11:35 - 12:30	School Systems: Banner; Jackie Dare and Ian Hawkins, University of Michigan - Dearborn - SALON I	School Systems: Colleague; Shannon Fischer, Jackson College - SALON II	School Systems: Jenzibar; Peggy Finnigan, Madonna University - SALON III
12:30 - 1:30	Lunch		
1:30 - 2:30	Musical Topics: Personally Identifiable Information and Ask the Attorney - Lori Frank, LJ Frank PC; Collection Cycle Best Practices - Dave Wilcox, Eastern Michigan University; Payment Plans - Liz Mosbey, Lake Michigan College and Karmen Grondin, Central Michigan University		
2:30 - 3:00	Vendor Break		
3:00 - 3:55	Keynote Session - Distracted to Productive - Randy Dean		
4:05 - 5:00	COHEAO and Perkins Updates - Karen Reddick, National Credit Management	1098T - Tips and Tricks - Chris Stompanato, Heartland ECSI	NACUBO Washington Updates - Lori Hartung, Todd, Bremer & Lawson, Inc.
5:30 - 6:30	Cash Bar in the Lounge at The Henry - (ATM on site)		
6:30 - 8:30	Dinner and Entertainment		
<b><u>TUESDAY, MAY 21</u></b>			
7:30 - 8:15	Breakfast		
8:15 - 9:00	Business Meeting & Vendor Giveaways		
9:00 - 10:00	Customer Service, One-Stop Shop and Doing More With Less - Dan Odykirk, Central Michigan University and Debi Whitman, Ferris State University		
10:00 - 10:30	Vendor Break- Check-out @ The Henry is Noon		
10:30 - 11:25	Bankruptcy, Return to Title IV and General AR - Lori Frank, LJ Frank PC	Financial Wellness, Alternative Aid Programs to Replace FSEOG, Work-Study and Perkins - Dave Wilcox, Eastern Michigan University	D-Registration Process - Rachel Spalding, Macomb Community College, Shannon Fischer, Jackson College and Cathy McCardell, Schoolcraft College
11:35 - 12:30	Dual Enrollment, Scholarships and Grants - Michigan Department of Treasury	Preparing a Collections RFP - Karmen Grondin, Central Michigan University and Heather McInchak, Baker College	3rd Party Contracts and Billing - Emily Bressler, Schoolcraft College and Kathy Goodrich, Kettering University
12:40 - 1:45	Hot Topics and Best Practices - Open Discussion moderated by Liz Mosbey, Lake Michigan College and Jessica Vaglica, Aquinas College		